



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Welcome to the March edition of our newsletter. You'll find information on a range of consumer issues, including pricing, tips on switching current account and credit card providers, our latest product recalls and job opportunities. We marked World Consumer Rights Day earlier this month by releasing our 2022 Report.

Remember, you can also follow us on social media to keep up with the latest consumer news. If you have other consumer queries or issues, please call our helpline on (01) 402 5555.



32,431 consumers contact CCPC helpline in 2022

The CCPC marked World Consumer Rights Day by releasing our 2022 Contacts Report. The report details the queries and complaints made to the CCPC helpline last year.

[Read about 2022 Contacts Report](#)



Have you sorted out that new current account yet?

If you are a KBC or Ulster Bank customer, you'll need to act soon to make sure you continue to have access to a current account.

[Sort out your new current account](#)



If you have an Ulster Bank credit card, now is the time to close it

If you have an Ulster Bank credit card, you must take action now. From 22 March 2023, your credit card no longer works so you must find a new provider.

[Top tips to find your new provider](#)



Shopping for a bargain - but is the price right?

As a consumer you should always shop around for the best price, but where exactly do you stand when it comes to pricing?

Know where you stand on pricing



CCPC urges consumers to return clay product to Flying Tigers stores

The CCPC has issued a recall of the 'Skumvoks light clay mix' which was sold in Flying Tiger stores around Ireland.

Clay product recall for Flying Tiger



Cuimhnigh ar ábhair airgid an seachtain na gaeilge seo

Agus Seachtain na Gaeilge 2023 tosaithe, ba mhaith le CCPC chur i gcuimhne do muinteoírí agus scoláirí faoi Ábhair Airgid.

Foghlaim faoi Chúrsaí Airgid sa scoil



Product recalls

This month we shared product recall notices including:

- Jumping ball - Smyths Toys

- Speedster Bicycles

[View the latest recalls](#)



Would you like to work for the CCPC?

We currently have the following vacancies:

- Chairperson
- Head of Unit - Investigations and Enforcement, Cartels Division

[See our vacancies](#)



Visit www.cpc.ie for free, expert information on your consumer rights and personal finance.

Competition and Consumer Protection Commission
Bloom House, Railway Street, Dublin 1, D01 C576

www.cpc.ie/consumers/privacy
www.cpc.ie/consumers/legal

[Preferences](#) | [Unsubscribe](#)