



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Welcome to the December edition of our newsletter. You'll find information on a range of consumer issues, including the Consumer Rights Act, health insurance, prioritising your bills, and how to make sure you buy safe products this Christmas.

Remember, you can also follow us on social media to keep up with the latest consumer news. If you have other consumer queries or issues, please call our helpline on (01) 402 5555.



CCPC Christmas opening hours 2022

However you plan to spend your Christmas, we wish you and your family a happy and peaceful Christmas with best wishes for 2023! Should you have any consumer rights or personal finance-related queries, you can read our helpline hours below.

[See our Christmas opening hours](#)



What is the new Consumer Rights Act?

To help you understand these new laws, we have put together a summary to explain the CRA and what it will mean for you as a consumer.

[Read about your consumer rights](#)



Have you reviewed your health insurance?

If your health insurance renewal date is approaching, it's a good idea to review your insurance. Here are a few things you should think about when reviewing your health insurance.

[Health insurance top tips](#)



Prioritising your bills

If you are worried about paying your bills or meeting your expenses, prioritising them may help you feel more in control.

How to prioritise bills



Safety tips for Christmas

The last minute Christmas scramble is underway for many people. Make sure the presents and decorations you buy are safe by reading our practical tips.

Christmas safety tips



Product recalls

This month we shared product recall notices including:

- Ultrapower USB phone chargers
- Kandytoys Bathtime Buddies rubber ducks
- KTM Sportmotorcycles

[View all product recalls](#)



Looking for your next career move?

We are currently hiring for the following roles:

- Deputy Director- Product Safety Division
- Deputy Director- Cartels Division
- Finance Manager

See our vacancies



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Competition and Consumer Protection Commission
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