



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Welcome to the August edition of our newsletter. You'll find information on a range of consumer issues, including moving direct debits, home improvements and scams. Check out the latest product recalls and our job opportunities.

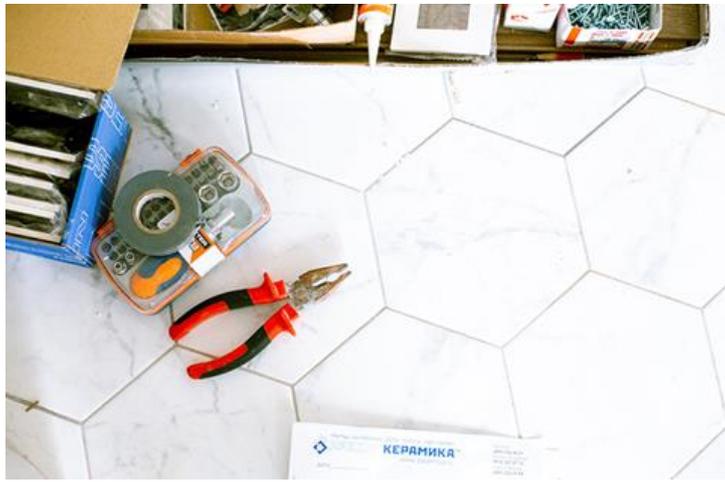
Remember, you can also follow us on social media to keep up with the latest consumer news. If you have other consumer queries or issues, please call our helpline on (01) 402 5555.



Switching bank? Don't forget about direct debits

Switching banks can seem like a hassle – but if you need to switch your current account, take action sooner rather than later. Otherwise you run the risk of delays, or issues with paying your direct debits. Read our guide to moving direct debits.

[Read about moving direct debits](#)

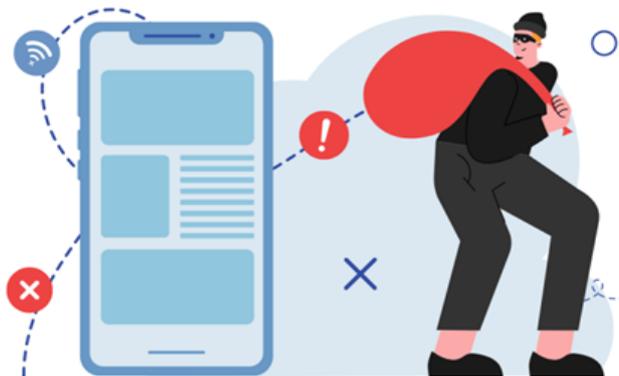


Help with home improvements

If you're thinking of getting work done in your home or garden, it's worth doing a little bit of work yourself before you start, in order to avoid some common pitfalls. Check our top tips on hiring a tradesperson.

[See our tips for home improvements](#)

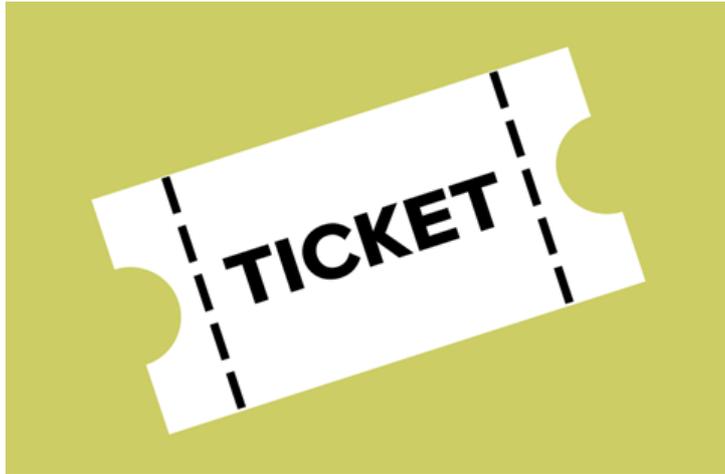
BEWARE OF SCAMS!



Scams - could you be a victim?

Scams can take many different forms such as phishing, premium-rate phone calls, pyramid schemes and romance scams. They are designed to con you out of your money or personal details. Read our information on what to do if you think you have been the victim of a scam.

[Read our information on scams](#)



FAQ - Options when you can't use that concert ticket?

On the last Friday of every month, we answer some of the most frequently asked questions (FAQ) from the hundreds of consumers who contact us. This month, we look at your options if you can't attend a concert or event that you bought tickets for.

[Find out about your options](#)



Product Recalls

This month we shared product recall notices for:

- several children's pyjama sets from Dunnes Stores
- Petilou sensory shapes
- a number of motorcycle helmets

We also published safety information notices on Glen Dimplex cookers and certain Schneider-Electric Moulded Case Circuit Breakers.

[View all product recalls](#)



Looking for your next career move?

We are currently hiring for the following role:

Strategic HR Business Partner

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[See all our vacancies](#)



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