



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Welcome to the April edition of our newsletter, where you'll find the latest product recalls, job opportunities, and useful information on buying a used car. We also have important safety advice on baby sleep bags and baby nests, as well as tips on fraud prevention and money management.

Remember, you can also follow us on social media to keep up with the latest consumer news. If you have other consumer queries or issues, please call our helpline on (01) 402 5555.



How to complain about a financial services provider

It can be hard to know where to begin when making a complaint about a bank or any other financial services provider.

If you've had an issue with your provider, follow our 3-step guide to find out how to make a complaint.

[Learn how to make a complaint](#)



CCPC safety guidance: baby nests and baby sleep bags

Over 4,500 dangerous baby nests and baby sleep bags were recalled in Ireland between 2021-2022.

Before buying or using a baby nest or baby sleep bag, be sure to follow our guidance for more information on their potential safety risks, as well as practical tips for use.

[Read the safety guidance](#)

Every second-hand car has a story to tell.

A red car is shown from a front-facing perspective. Two speech bubbles are positioned around the car. The left bubble contains the text "I've only 50,000km on my clock" and the right bubble contains "but I've actually driven 127,000km." The CCPC logo is located in the bottom right corner of the image area.

What you need to know when buying a used car

Last month alone, 280 consumers contacted us for information on how to deal with issues they were having with used cars.

To ensure a used car doesn't end up costing you more in the long run, read our guidance on what to check before you buy.

[Learn more about buying a used car](#)



Fraud Prevention Month: avoiding scams

Online fraud and scams are a growing problem with payment card fraud hitting €24 million in Ireland in 2020.

This year the focus for Fraud Prevention Month is on fraud and scams that happen online.

Would you know how to spot and avoid a scam online?

[Read more about scams](#)



Product recalls

Find out about the recalls of:

- certain Yamaha MTT890, MTN890D, MTT890, and MTT890D and Tracer GT motorcycles
- certain Triumph Trident motorcycles
- screw gate D-ring bolts

We also published eleven safety information notices in the last month, including notices on a toy gun, a toy archery set, a girls' swimming costume and a toy truck.

[See all product recalls](#)



Looking for your next career move?

We are currently hiring for the following roles:

- Finance Executive

- Consumer Credit Executive
- Product Safety Manager (Multiple Positions)
- Deputy Director
- Analyst-Investigator

Head to our careers section on our website for full details.

[See all our vacancies](#)



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