



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Welcome to the January edition of our newsletter, where you'll find helpful tips and advice on returns and faulty goods, as well as a guide to switching your credit card. The CCPC sponsored TV show 'How to be Good with Money' is back, with episode four airing tonight at 8:30pm on RTÉ One. Remember, you can also follow us on social media to keep up with the latest consumer news. If you have other consumer queries or issues, please call our helpline on (01) 402 5555.



A guide to January returns and faulty goods

You may find yourself wondering what consumer rights and protections you have.

We've put together a consumer guide with practical information and top tips to help you with returns and faulty goods, click the button below to read.

Read more



Check out 'How to be Good with Money' tonight

Tonight's episode will focus on software developers Adarsh & Aanchal Shulkaa. This highly skilled young couple want to do it all – buy a house and start a business!

Tune in tonight on RTÉ One at 8:30pm.

[Find out more](#)



How to switch your credit card

In January many of us try to see where we could potentially save money by switching providers,

whether that's household bills, mobile phone contracts, car insurance or a [current account](#).

Don't forget about your credit card too. Follow our step by step guide to find out how to switch.

[Read more](#)



Product recalls

Read about the recent recalls of certain Honda motorcycles, as well as safety information notices for the following items sold on Wish:

- a turtle soft toy
- a plush turtle
- an electrical charger
- a children's bath thermometer
- a USB charger
- a USB adapter

[Find out more](#)



Looking for your next career move?

We're looking to recruit a number of **Heads of Unit** for two of our enforcement divisions, which are responsible for conducting investigations.

We are also looking to hire a **Clerical Officer** for our Administration Unit.

If either of these sound like a role for you, head to our careers section on our website for full details

Find out more

Visit www.cpc.ie for free, expert information on your consumer rights and personal finance.

Competition and Consumer Protection Commission
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www.cpc.ie/consumers/privacy

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