



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

With Black Friday and Christmas just weeks away, find out how to shop safely online and what your consumer rights are. Remember, you can also follow us on social media to keep up with the latest consumer news. If you have other consumer queries or issues, please call our helpline for support on (01) 402 5555.



Don't take chances when shopping online this Christmas

Getting a head start on your Christmas shopping? Be particularly wary of traders offering popular, high-demand Christmas goods for sale. Follow our simple steps to shop safely online.

[Read more](#)



Know your rights before you shop

Do you know your consumer rights? Learn how you're protected when shopping in-store and online. Find out just what your rights are when it comes to faulty items, changing your mind and returns.

[Read more](#)



Do your research before buying a used car

The CCPC has issued a warning to car dealers reminding them of their legal obligation to give complete and correct information to consumers when they are selling a car.

If you're considering buying a used car, remember to exercise caution and always do your research before purchasing.

[Find out more](#)



Product recalls

Find out about the recent recall of a wooden rocking horse from Gleann Products Supplies and read the safety notice on certain Smyths bicycles. Visit our product safety section or our [Facebook](#) page to find out more.

Check it out



We're hiring!

We're looking for great people to join us in the following roles:

- Senior Legal Adviser
- Senior Product Safety Manager
- Website Content Manager
- Head of International
- Investigator (multiple roles)

Head to our careers section on our website for full details of these roles.

Learn more

Visit www.ccpc.ie for free, expert information on your consumer rights and personal finance.

Competition and Consumer Protection Commission
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www.ccpc.ie/consumers/privacy

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