



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission



Season's greetings to you and yours!

This December, we're giving you tips for buying safe toys and gifts and we take a look at things to note when shopping online from the UK post Brexit. Remember, you can follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline on (01) 402 5555.



Be safety aware this Christmas

Poor quality, unsafe or non-compliant products pose a high risk to consumers, especially when it comes to children's toys and gifts. If you're shopping online, it's particularly important to make sure you are safety

aware this Christmas. We have created a checklist so you know what to look out for.

[Check now](#)



Buying online post Brexit

Brexit is coming on 31 December, and it will impact on your consumer rights. The strong rights you currently enjoy when shopping online from an EU based website will no longer automatically apply to items you buy from the UK. To help you with your online shopping, we have prepared a checklist of things to note.

[Check now](#)



CCPC opening hours

Our office and Helpline will close from Thursday, 24 December and will re-open on Tuesday, 29 December.

[Read more](#)



Recent product recalls

Find out about recent recalls of a Kacsoo UV steriliser, One Step hairdryer and styler, various toys, and cars from Jaguar Land Rover, Volvo, Ford and Toyota. Check out the details in the product safety section on our website, or on our [Facebook](#) page.

[Find out more](#)



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Competition and Consumer Protection Commission
Bloom House, Railway Street, Dublin 1, D01 C576

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