



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Tips for consumer wellbeing

Hi there, we hope that you and your loved ones are safe and well.

In this month's newsletter we look at different types of face coverings and which ones you should wear, latest product recalls and more. Remember, you can visit our [COVID-19 Information Hub](#) or follow us on social media to keep up with the latest consumer news.



Face coverings - Q&A

With face coverings recently being made mandatory on public transport and soon in shops, we've gathered some useful information around the different types available, and guidance as to which ones you should wear.

[Read more](#)



We want your feedback

We are looking for feedback on our customer service, and would really appreciate if you could complete a very short survey. It will only take a few minutes, and your answers will help us to provide the best service possible.

[Take me to survey](#)



Your questions answered

Every month we receive thousands of questions from consumers about their rights when things go wrong. We publish some examples online, but here's just one...

Q: Last January I booked a family holiday to Italy for the last two weeks of July. Rather than going through a travel agent, I booked both the flights and hotel directly.

[Continue reading](#)



Recent product recalls

Find out about recent recalls of toys, and cars from Toyota, BMW, Ford, Volvo, Renault, Volkswagen and Kia. Check out the details in the product safety section on our website, or on our [Facebook](#) page.

[Find out more](#)



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