



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

Tips for Consumer Wellness

Hi there, we hope that you and your loved ones are safe and well.

In this month's newsletter we look at pyramid schemes, your consumer rights when an event you bought tickets for had been cancelled, and more. Remember, you can visit our [COVID-19 Information Hub](#) or follow us on social media to keep up with the latest consumer news.



Earn easy money fast!

Sounds familiar? You've probably seen similar ads online or on social media. Tempted by one of them? It could be an illegal pyramid scheme. If it sounds too good to be true, it probably is. Protect yourself, learn more.

[Learn more](#)



CCPC offers consumer advice on RTÉ's *Ireland on Call*

Fergal O'Leary, Member of the Commission with CCPC, appeared on the [last episode](#) of the RTÉ One show '*Ireland on Call*'. This was a new, live TV show, packed with information to guide viewers through the Coronavirus crisis. On the slot, Fergal offered practical advice to consumers if an event they bought tickets for had been cancelled. If you have been similarly affected by a cancelled event, you can find out about your rights on our website.

[Find out more](#)

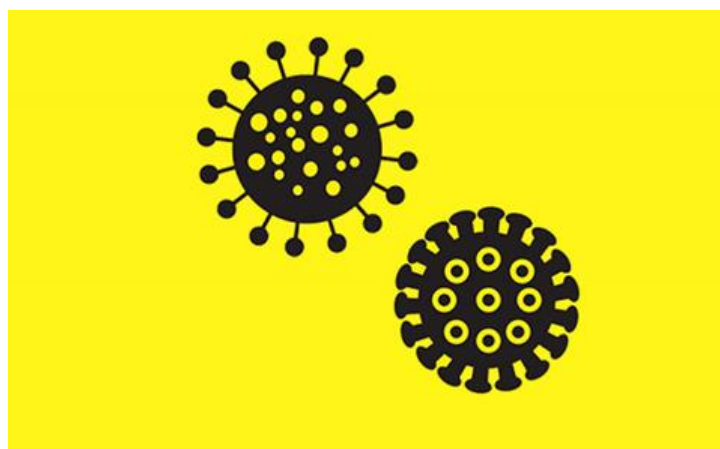


Your questions answered

Every month we receive thousands of questions from consumers about their rights when things go wrong. We publish some examples online, but here's just one...

Q: I ordered a toy for my daughter's birthday from an online business shortly after the World Health Organisation declared the Coronavirus situation a pandemic. I paid for express delivery, but it still hasn't arrived. As the toy didn't arrive on time from the online business, can I send it back and ask for a refund?

[Continue reading](#)



COVID-19 Information Hub

The world is moving fast these days. For your consumer rights and obligations on businesses in

relation to COVID-19, don't forget to check our information hub for regular updates.

[Check out now](#)



Recent product recalls

Find out about recent recalls of toys, and cars from Mazda, Subaru, Volkswagen and Citroën. Check out the details in the product safety section on our website, or on our [Facebook](#) page.

[Find out more](#)



Visit www.ccpc.ie for free, expert information on your consumer rights and personal finance.

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