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March Newsletter

Check out the latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline on **(01) 402 5555**.

COVID-19 Information Hub

Two stylized black icons of the COVID-19 virus, one larger than the other, positioned to the right of the text. The icons are circular with numerous small protrusions representing viral particles.

To help you find information about your consumer rights and obligations on businesses in relation to COVID-19, we have created a COVID-19 information hub. This information will be updated on a regular basis.

[Read more](#)

Shopping online? Know your rights!

As many of us are staying at home for now, you may find yourself shopping online more. It's important to know your rights. When you buy from a business in the EU, you have strong consumer rights.

[Read more](#)

COVID-19 CCPC Operations

In line with Government recommendations and in the interests of staff welfare most of the Competition and Consumer Protection Commission's (CCPC) operations are being delivered by staff working remotely. Please bear with us if there are any slight delays in responding to queries or other contacts.

[Read more](#)

Recent product recalls

Find out about recent recalls of baby teethers, toys, costumes, and cars from Mercedes-Benz, Ford, Mazda, Subaru, Citroën and Lexus. Check out the details in the product safety section on our website, or on our Facebook page.

[Read more](#)

Visit www.ccpc.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

Bloom House, Railway Street, Dublin 1, D01 C576

For specific queries and issues, please call our helpline, on Lo-call 1890 432 432 or (01) 402 5555.

www.ccpc.ie/consumers/privacy
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