



December Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call **1890 432 432** or **(01) 402 5555**

Great news if you get a gift voucher for Christmas

**they are now valid
for at least 5 years.**



Under new laws, gift vouchers sold since 2 December are now valid for at least 5 years. So, you have more time to use them. You don't have to spend the voucher in one go, and you can now use multiple vouchers in one transaction. Another change is that a business can no longer refuse to accept a voucher if it's in someone else's name, or charge you for changing the name on a voucher.

[Read more](#)

Buying toys this Christmas? Make sure they're safe

Always look for the



safety mark.

If you are buying toys, remember to look out for the CE mark, which shows that the toy meets required safety standards. If the toy doesn't have the official CE mark, or does not have a CE mark at all, don't buy it. Always buy toys from reputable retailers as you'll be able to return items to the store if you have a problem later. Carefully check toys you buy online, from street traders, pop-up shops, car boot sales and second-hand toys.

[Read more](#)

Recent product recalls

Find out about recent recalls from Mercedes-Benz, Citroen and many more. Check out the details in the product safety section on our website, or on our [Facebook](#) page.

[Read more](#)



Visit www.ccpc.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

Bloom House, Railway Street, Dublin 1, D01 C576

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