



## September Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call **1890 432 432** or **(01) 402 5555**

### New money tools launched to help you compare financial products



We have just launched our brand new Money Tools to help you compare the costs and benefits of a range of financial products including mortgages, personal loans and current accounts. The information is always up-to-date and independent.

This month we are focusing on the mortgages money tool. Whether you are a first-time buyer or an existing homeowner, our easy-to-use mortgages money tool can help you see if you could make big savings on your mortgage. It compares the cost of mortgages from a range of providers showing the difference in monthly repayments and the total cost over the mortgage term.

If you have any feedback on the new tools we'd love to hear from you.

[Read more](#)

## **Stay one step ahead of the scammers**

As part of Fraud Awareness Week, we're highlighting common money scams such as card skimming and card trapping. Scammers use a variety of ways to steal your money or buy things using your card or a copy of your card. Find out more about these common scams and what to do if you get caught out.

[Read more](#)

## **Stay safe this Halloween**

With Halloween just a few weeks away, you may be on the look out for props, face paints and decorations. In the excitement of trick or treating, fireworks and bonfires, it's important to stay vigilant and know what to look out for when it comes to Halloween merchandise. Whether it's fancy-dress, face paints or novelty lighting, our tips will help keep you and your family safe.

[Read more](#)

## **Changes to online banking and shopping now in place**

New EU laws, known as PSD2, are now in effect. They are designed to improve banking security and reduce fraud. You may notice new steps that you have to follow when you log onto online banking or make a payment online. These steps are designed to enhance security.

[Read more](#)

## **Recent product recalls**

Find out about recent recalls from Opel, Argos and many more. Check out the details in the product safety section on our website, or on our [Facebook](#) page.

[Read more](#)



Visit [www.ccpcc.ie](http://www.ccpcc.ie) for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

Bloom House, Railway Street, Dublin 1, D01 C576

For specific queries and issues, please call our helpline, on Lo-call 1890 432 432 or (01) 402 5555.

[www.ccpcc.ie/consumers/privacy](http://www.ccpcc.ie/consumers/privacy)

[www.ccpcc.ie/consumers/legal](http://www.ccpcc.ie/consumers/legal)

[Preferences](#) | [Unsubscribe](#)