***[Date]***

***[Nursing Home Name]***

***[Address]***

***[Address]***

***[Address]***

Dear ***[Name of nursing home owner/manager or Sir/Madam***]

I am writing to you about the Contract of Care provided by you to ***me/[insert name of resident].*** I enclose a copy of the Contract of Care for your information.

I believe thisContract of Care contains term/terms which are unfair pursuant to the European Communities (Unfair Terms in Consumer Contracts) Regulations 1995, and are harmful to ***my/[name of resident]*** interests.

Specifically I am concerned about the following term(s) in the contract: ***[provide the wording of the term(s) in question].***

***For example:***

* *Clause 14 – “Insert wording from contract”*
* *Clause 22 – “Insert wording from contract”*

I consider that the term***(s) is/are*** unfair for the following reasons ***[set out your basis for challenging the terms – see sample letter].***

***For example:***

* *According to section xxx of the CCPC’s guidelines for contracts of care; (insert relevant text from the guidelines).*

I would appreciate if you could review the contents of this letter and the attached Contract of Care and respond to my concerns at your earliest convenience. If you wish to discuss this further, you can contact me on **[*insert contact details].***

Yours sincerely,

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