



Beannachtaí an tSéasúir

However you plan to celebrate this year, we wish you and your family a very happy and peaceful Christmas with best wishes for 2019. If you have a consumer rights or personal finance query over the Christmas period you can contact our helpline. Our contact details are above and our Christmas opening hours are:

- Open: 24 December 9am – 1pm
- Open: 27, 28, 31 December 9am – 6pm
- Reopen: 2 January 9am – 6pm

Toy Safety

Don't let an unsafe toy spoil your Christmas. Check out our tips on what to look out for when buying toys in the run up to Christmas, helping you avoid any nasty surprises

[Read more](#)

Play your cards right with gift vouchers

Gift vouchers and gift cards can be a great present to give or receive at Christmas but pay attention to the terms and conditions that come with them. For a quick reminder on what to look out for, use our handy tips

[Read more](#)

New Geo-blocking Regulation

A new EU regulation has come into effect which bans business practices called geo-blocking. Geo-blocking is when a business makes it difficult or doesn't allow customers from another country to buy goods and services from their website. The new Regulation makes it easier to compare prices across the EU

[Read more](#)

Be careful with your cards this Christmas

Christmas can be a hectic time of year and it's really important to take care when using your debit card or credit card for shopping or socialising. Our useful tips will help you

[Read more](#)

Recent product recalls

We have published a number of recalls relating to products like toys, cars and electrical goods. Check out the details in the product safety section on our website, or on our [Facebook page](#).

Read more



Visit www.cccpc.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

Bloom House, Railway Street, Dublin 1, D01 C576

For specific queries and issues, please call our helpline, on Lo-call 1890 432 432 or (01) 402 5555.

www.cccpc.ie/consumers/privacy
www.cccpc.ie/consumers/legal



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