



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

October Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call **1890 432 432** or **(01) 402 5555**



Staying safe this Halloween

In the excitement of trick or treating, fireworks and bonfires, it's important to stay vigilant and know what to look out for when it comes to Halloween merchandise. Whether it's fancy-dress, face paints or novelty lighting, our tips will help keep you and your family safe

[Read more](#)

Competition time

We're running a Halloween competition on our [Facebook page](#). Enter to be in with a chance of winning a €50 One4all Gift Card!

[Read more](#)

Selling online - what you need to know

If you sell goods or services online to consumers, it is important that you are familiar with consumer protection law and how it applies to your business. Check out our guide for selling online for all you need to know

[Read more](#)

Small claims procedure

The small claims procedure is a relatively cheap, fast and easy way to resolve disputes, generally without having to use a solicitor. If you have already complained to the business involved and they won't sort out the problem, the small claims procedure could be an option for you

[Read more](#)

Mortgage comparisons

Could you be saving money on your mortgage? Use our mortgage comparison tool to see if you can switch and save

[Read more](#)

Recent product recalls

We have published a number of recalls recently, relating to products like toys, cars and electrical goods. Check out the details in the [product safety](#) section on our website, or on our [Facebook page](#)

Read more



Visit www.ccpic.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

Bloom House, Railway Street, Dublin 1, D01 C576

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