



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

November Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call 1890 432 432 or (01) 402 5555



Put toy safety at the top of your list this Christmas

Don't let an unsafe toy spoil Christmas for you. Our toy safety information gives you practical tips for buying toys including what you should look out for before and after you buy...

[Read more](#)

Know your rights when buying online

Christmas comes but once a year and to make it a little less stressful you may decide to shop online for gifts, clothes or decorations. However, it's important to know your rights before you hit that 'buy' button and we have the information you need to help you shop safely online...

[Read more](#)

'Tis the season for gift vouchers

A gift voucher can be a convenient gift for someone at any time of the year. But gift vouchers or cards come with terms and conditions which often include expiry dates or a maintenance fee. Check out our tips for buying gift vouchers...

[Read more](#)

Personal Contract Plan (PCP)

A new year might mean a new car for you and many car dealers are now offering finance in the form of a Personal Contract Plan to consumers when buying a car. However it is important to understand how these products work before you sign on the dotted line...

[Read more](#)

Recent product recalls

We have published a number of product recalls in the product safety section of our website. These recalls relate to products such as toys, cars and electrical goods. We also share these product recalls on our [Facebook page](#)...

[Read more](#)

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Visit consumerhelp.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

PO Box 12585, Dublin 1

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