



Coimisiún um  
Iomaíocht agus  
Cosaint Tomhaltóirí

Competition and  
Consumer Protection  
Commission

## May Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call 1890 432 432



### Buying a car - how will you pay for it?

Deciding how you will pay for your new car is a big decision, and there are several options to choose from - from paying cash, to getting a personal loan or buying a car on finance. Before you start looking at cars check out the pros and cons of the different finance options available...

[Read more](#)

### Make a successful complaint

Unfortunately from time to time we all have cause to complain. It might be about poor service or a faulty product, or you might have complained already and had no response. Read our steps to making an effective complaint...

[Read more](#)

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### Thinking about taking out travel insurance?

Booking a holiday abroad? You should consider taking out travel insurance before you go, on the off chance that something goes wrong. Before you buy travel insurance there are a number of checks you should make...

[Read more](#)

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## Trying to get Euro 2016 tickets – beware of ticket scams

Scammers are always on the look-out for opportunities to scam people and they are likely to take advantage of high demand for tickets for Euro 2016. If you are trying to get your hands on tickets check the official UEFA site, where fans who have missed out have the opportunity to buy from others who are selling their tickets. If you are thinking of buying from an unofficial site or from another individual...

[Read more](#)

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## Recent product recalls

We have published a number of product recalls in the product safety section of our website. These product recalls relate to safety concerns regarding products such as toys, cars and electrical goods. We also share these product recalls on our [Facebook page](#)...

[Read more](#)

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Visit [consumerhelp.ie](http://consumerhelp.ie) for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

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