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ConsumerHelp.ie May newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call 1890 432 432.

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4. Five Steps to Making a Complaint
5. Recent Product Recalls



1. Avoid Nasty Surprises with our Travel Guide

If you are looking forward to getting away this summer, we've lots of information to help you avoid nasty surprises while you're on holiday, and when you get back. From getting travel insurance before you go, to using your mobile phone and bank cards abroad, we can help... [More information](#)

2. Using a Guarantee or Warranty

Having a guarantee or warranty from the manufacturer can give you additional options if you have bought a product and it turns out to be faulty. But it is important to remember that you still have rights under consumer law even if you don't have a guarantee or a warranty...[More information](#)

3. Reduce Your Current Account Fees

If you think you are paying too much in banking fees with your current provider, follow our steps to help reduce the amount you pay. You can also consider switching...[More information](#)

4. Five Steps to Making a Complaint

You may be thinking of making a complaint because you have a problem with a product or service you have bought. To make sure you know what to do, we have put together a five step guide on how to complain... [More information](#)

5. Recent Product Recalls

There have been a number of product recalls in the past few weeks. We have a list of these in the product safety section on our website and we also share them on our [Facebook page](#)... [More information](#)



Visit consumerhelp.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission!

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