



January Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call 1890 432 432



Tackle your credit card debt

Did you over-do it on your credit card over Christmas? Find out how long it will take to clear your balance using our clearing your credit card calculator. It will also show you what savings you could make if you switched to another credit card...

[Read more](#)

Worried about hefty energy bills?

Winter is an expensive time when it comes to energy bills. We have lots of useful tips to help you save money on your gas and electricity bills, including

information on switching suppliers...

[Read more](#)

Want to return a faulty good or unwanted present?

It can be hard to know what your consumer rights are with the sales in full swing and some shops displaying signs saying "No Refunds" or "No Exchanges". We have information for you on your rights if something turns out to be faulty or if you want to return an unwanted present to the shop...

[Read more](#)

The Commission urges consumers to only buy compliant Hoverboards

The Commission has directed a number of businesses to not sell Hoverboards, which do not comply with the required safety standards. If you bought a hoverboard or are thinking of buying one it's important to know what to be aware of...

[Read more](#)

Recent product recalls

There have been a number of product recalls during the Christmas period. We have a list of these in the product safety section on our website and we also share them on our [Facebook page](#)...

[Read more](#)

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Visit consumerhelp.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

PO Box 12585, Dublin 1

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