



Coimisiún um  
Iomaíocht agus  
Cosaint Tomhaltóirí

Competition and  
Consumer Protection  
Commission

## January Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call **1890 432 432** or **(01) 402 5555**



### Feature of the month – make a New Year resolution to tackle your credit card debt

Did you overspend on your credit card over Christmas? If you are wondering how long it will take to clear your current credit card balance, use our clearing your credit card calculator. We also have lots of practical tips to help you start tackling your credit card debt...

[Read more](#)

### January is the time to get fit – financially fit

Christmas can take its toll on your finances but we have a 5-step plan to help you get back on track, and you don't have to join a gym!...

[Read more](#)

---

## Do you know your rights when shopping in the sales?

It can be hard to know what your consumer rights are with the sales in full swing and some shops display signs saying "No Refunds" or "No Exchanges". Learn about your rights if something turns out to be faulty or if you want to return an unwanted gift...

[Read more](#)

---

## Don't forget that gift voucher you got in your Christmas stocking

Did you get a gift voucher for Christmas? If so, try to use it as soon as you can so you don't miss out. Make sure to check out the expiry dates and the terms and conditions so you can enjoy spending your vouchers without running into any problems...

[Read more](#)

---

## Recent product recalls

We have published a number of recent product recalls relating to products such as toys, cars and electrical goods. We have a list of these in the product safety section on our website and we also share them on our [Facebook page](#)...

[Read more](#)

---

For specific queries and issues, please call our helpline, on **Lo-call 1890 432 432 or (01) 4025555**.



Visit [consumerhelp.ie](http://consumerhelp.ie) for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

PO Box 12585, Dublin 1

[Privacy Statement](#) | [Legal Statement](#) | [Contact us](#)

[Unsubscribe from this list](#)