



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

December Newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call **1890 432 432** or **(01) 402 5555**



Happy Christmas!

However you plan to celebrate this year, we would like to wish you and your family a very happy and peaceful Christmas with very best wishes for 2018. If you have a consumer rights or personal finance query over the Christmas period you can contact our helpline. Our contact details are above and our opening hours are as follows:

- Open: 27, 28, 29 December from 9am to 6pm
- Reopen as normal on 2 January from 9am to 6pm

Toy Safety

Don't let an unsafe toy into your home this Christmas. Check out our tips on what to look out for when buying toys in the run up to Christmas, helping you avoid any nasty surprises -

[Read more](#)

Play your cards right with gift vouchers this year

Gift vouchers and gift cards can be a great present to give or receive at Christmas but it is important to understand the terms and conditions that come with them. For a quick reminder on what to look out for, use our handy tips -

[Read more](#)

Be careful with your debit and credit cards this Christmas

Christmas can be a hectic time of year and it's really important to take extra care when using your debit or credit card when shopping or socialising. Check out our useful information so that you can stay vigilant and avoid falling victim to a scam or fraud -

[Read more](#)

Recent product recalls

We have published a number of product recalls in the product safety section of our website. These recalls relate to products such as toys, cars and electrical goods. We have a full list on our website and also share them on our [Facebook page](#) -

[Read more](#)

For specific queries and issues, please call our helpline, on **Lo-call 1890 432 432 or (01) 4025555**.



Visit ccpc.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission.

PO Box 12585, Dublin 1

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