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Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

ConsumerHelp.ie December newsletter

Check out our latest news below, and remember, you can always follow us on social media to keep up with the latest consumer news. For specific queries and issues, please call our helpline, on Lo-call 1890 432 432.

In this issue

1. Don't toy with safety
2. Avoid scams this Christmas
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1. Don't toy with safety

Are you buying toys for a child this Christmas? If so, it's important to know that what you're buying is safe. We have plenty of tips to help you know what to look out for... [More information](#)

2. Avoid scams this Christmas

Christmas can be a busy time of year, so to help avoid any additional stress, we have some useful tips

on how you can avoid being caught by scams this Christmas... [More information](#)

3. Know your rights when shopping in the sales

Did you know that your consumer rights do not change just because something is on sale? If an item is faulty, the retailer must put it right... [More information](#)

4. Consumer detriment study

We have published the results of our study which looks at the detriment or loss consumers in Ireland have experienced when products or services were not up to the expected standard. The study found that 44% of the Irish population had experienced consumer detriment in the last 12 months...

[More information](#)

5. Join the conversation on Facebook

Over 16,000 consumers are keeping up to date with us on [Facebook](#). We've lots of information on your consumer rights and personal finance, and if you have a question you can get in touch with our consumer contacts team too. Why not join in the conversation?... [More information](#)



Visit consumerhelp.ie for free, expert information on your consumer rights and personal finance. Kind regards from all the team at the Competition and Consumer Protection Commission!

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