



Coimisiún um
Iomaíocht agus
Cosaint Tomhaltóirí

Competition and
Consumer Protection
Commission

CONSUMER PROTECTION ACT 2007 (GROCERY GOODS UNDERTAKINGS) REGULATIONS 2016

ANNUAL COMPLIANCE REPORT

1 January 2021– 31 December 2021

VERSION: NOVEMBER 2021

Signature Page

The information provided in this Annual Compliance Report for the period 1 January 2021 to 31 December 2021 is a detailed and accurate account of _____
(Name of Relevant Grocery Goods Undertaking) compliance with the requirements of the Consumer Protection Act 2007 (Grocery Goods Undertakings) Regulations 2016 and is submitted to the Competition and Consumer Protection Commission in accordance with Regulation 18 of these Regulations.

Print Name:

Signature :

Title: Company Secretary / Director [delete as appropriate]

Date:

Section 1: Compliance

1(a) Overview of Compliance

In accordance with Regulation 18(3)(a), please provide below, a detailed and accurate account of the Relevant Grocery Goods Undertaking's (RGGU) compliance with the requirements of the Regulations.

1 (b) Details of breaches or alleged breaches

In accordance with Regulation 18(3) (a), please provide details of any breach or alleged breach that has been identified by, or notified to, the RGGU. If information is being provided for more than one breach or alleged breach, the RGGU is required to report on each breach or alleged breach separately.

(If no breach or alleged breach has taken place, please indicate “not applicable” for each section)

Please provide details of the breach or alleged breach that has taken place during the reporting period, including details of suppliers involved, product / product category

Was the breach/alleged breach identified by, or notified to the RGGU?

What steps have been taken to rectify this breach/alleged breach, and any actions that have been taken to prevent a re-occurrence?

Has this breach/alleged breach been resolved or is the issue still ongoing?

2 (b) Details of training provided to designated staff

In accordance with Regulation 18(3)(c), the annual compliance report shall include details of the training of staff undertaken in accordance with Regulation 17, including the number, position and location of staff trained, the person or persons undertaking such training, the nature of the training and the frequency of both new and refresher training undertaken.

Section 2(a) of this report lists all staff that have been designated to be responsible for compliance with the Regulations and for dissemination of information in relation to the implementation of the Regulations.

Please include details of all relevant training provided to designated staff including how many staff were trained in total, the position within the RGGU of the staff trained and the location of the staff trained.

<i>(Please continue on a separate sheet, if necessary)</i>
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Please provide the following details on the delivery of training.

Person or Person(s) providing the training
Nature of the relevant training
Frequency of both new and refresher training undertaken

Section 3: Dissemination of Information

In accordance with Regulation 18(3)(d), the Annual Compliance Report shall include details of the dissemination in accordance with Regulation 17 of information on the implementation of these Regulations to staff of the RGGU, including the nature, format, frequency of the dissemination of such information.

(Note this section will provide details of any information that has been disseminated to staff other than the designated staff trained as included in Section 2).

Please provide the following details on the information disseminated.

Nature of the information disseminated
Format of the information disseminated
The frequency of the information disseminated

